

## GRANDVIEW SOUTH AREA RECONSTRUCTION PROJECT SATISFACTION SURVEY

The City of Brooklyn Center is conducting a survey to learn your opinion about the street reconstruction project in your area in 2021. The survey can be returned in person or by mail to: City of Brooklyn Center/Engineering Division, 6301 Shingle Creek Parkway, Brooklyn Center, MN 55430; by fax at 763-569-3440; or by email at: <u>publicworks@ci.brooklyn-center.mn.us</u>. **This survey can also be found on the City's Website**: www.ci.brooklyn-center.mn.us/GrandviewSouth. Your feedback will help the City to better understand residents' concerns and improve our service.

1.	Name:      Address:         (If you prefer to remain anonymous, please provide your closest major intersection)
	Email Address: Phone Number:
2.	Was the construction process better or worse than expected? ( <i>Please select one</i> )       Better    Neutral    Worse
	Strongly Somewhat Somewhat Agree Agree Neutral Disagree Disagree
3.	I am satisfied with the quality of work in my neighborhood.
4.	City personnel and construction personnel were courteous and professional throughout the process.
5.	When I contacted the Project Inspectors or any City personnel and had to leave a message, I received a response in a timely manner.
6.	I feel I was well informed about this project.
7.	In your area, are there any outstanding or unresolved issues related to this project?       If yes, please explain:
8.	How did you prefer to receive information about the project? ( <i>Please select all that apply</i> )         U.S. Mail       Newspaper         Website       Flyers         Other:
9.	If you have web access, did you use the City's Website to view construction updates and/or obtain other relevan construction information?
10.	Regarding your personal overall expectations, would you say the construction project: ( <i>Please select one</i> )         Exceeded Expectations         Met Expectations    Did Not Meet Expectations
11.	Please provide any additional comments:

Please complete by February 28, 2022. Thank you for taking the time to complete this survey!