IMS HELP

The City of Brooklyn Center is now using a new online permitting system called Intuitive Municipal Solutions (iMS). The new system will require residents and contractors to submit applications and payments online and allow you to view previously issued permits and receive immediate feedback on applications.

In addition, iMS users will be able to:

- Apply for a business license
- Apply for a contractor license
- Register as a contractor
- Report a concern/complaint
- View property information
- View planning projects
- File a code enforcement report

New users to the system need to create an account in the system and begin the process.

All new permit applications need to be submitted through iMS. Please note, you will still need to create an account and register as a contractor, even if you have an existing license with the city. Your fee will be waived if your license is active.

If you have additional questions about iMS, please visit www.brooklyncentermn.gov or call us at 763-569-3330